

# ERAN KHATRY



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Strathfield NSW

## SKILLS

- Guest Inquiries
- Customer Needs Assessments
- Trash Waste and Removal
- Written and Oral Communications
- Commercial Cleaning
- Hospitality Industry
- R.S.A
- Team Goals
- Safety Standards
- Time Management
- Team Coordination
- Technical Skills
- Lifting and Sorting

## EDUCATION

### Melbourne Institute of Technology

Sydney, NSW · Expected in 2025

**Bachelor of Networking:** Software Engineering

### Next Education Consultancy

04/2022

**Pearson Test of English (P.T.E):** English Language Proficiency

Done in Nepal - Pearson Test of English (PTE) Scored an overall 90 out of 90 in PTE with 90 on both Speaking and Reading and 89 in Writing as well as Listening

### New Horizon English Boarding Secondary School

Butwal, Nepal · 2021

## PROFESSIONAL SUMMARY

Highly motivated professional with extensive experience in customer service, attention to detail, and strong organizational skills. Former Food and Beverage Attendant, Room Attendant, and Cleaner with a proven track record of delivering exceptional service and maintaining cleanliness. Skilled in providing outstanding customer experiences, ensuring high standards of cleanliness and organization, and handling physically demanding tasks. A team player who thrives in fast-paced environments and adapts quickly to changing situations.

## WORK HISTORY

### Chiswick Restaurant - Cleaner

Woollahra, NSW · 03/2023 - Current

- Used time management and efficient cleaning methods to meet deadlines.
- Handled equipment, chemicals and materials properly and with caution.
- Emptied trashcans and transported waste to collection areas.
- Organized and used industrial cleaning products following strict safety procedures.

### Wine Library - Cleaner

Woollahra, NSW · 03/2023 - Current

- Organized and used industrial cleaning products following strict safety procedures.
- Adhered to safety protocols, resulting in zero complaints, hazards or lost-time accidents.
- Maintained cleanliness of restrooms by washing down and properly sanitizing walls, floors and toilets.
- Performed daily facility checklists for cleaning floors, wiping down glass entryways and collecting trash.

### Meriton Suites Mascot Central - Room Attendant

Mascot, NSW · 02/2023 - Current

- Engaged with guests on room requirements and amenities to promote overall satisfaction.
- Responded to guest requests for assistance, toiletries and personal care items.
- Used chemicals by following safety protocols and procedures to avoid burns and injuries.
- Vacuumed, dusted and maintained common areas, hallways and waiting areas at elevators.
- Replenished guest room water glasses, toiletries, and paper products.

### Doltone House - Food and Beverage Attendant

Pymont, NSW · 11/2022 - Current

**S.L.C** Science  
Scored Grade A with a GPA: 3.43.

**New Horizon English Boarding  
Secondary School**  
Butwal, Nepal · 2019

**S.E.E** Science Education  
Scored Grade A with a G.P, GPA: 3.35

- Served various Food and Beverages to arrived guests.
- Guest interaction and service.
- Set and enforced performance and service standards to keep consistent, high-quality environment devoted to customer satisfaction.
- Supported and assisted team members in handling guest inquiries and requests and in resolving guest complaints.

LANGUAGES

